



City of Kerrville
701 Main Street
Kerrville, Texas 78028
(830) 257-8000
www.kerrvilletx.gov

PUBLIC SERVICE ANNOUNCEMENT

FOR IMMEDIATE RELEASE

Contact: Ashlea Boyle, Special Projects Manager
(830) 258-1153
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Phone Lines Down – Emergency Services Instructions **EMERGENCY PHONE NUMBER (830) 792-2730**

Kerrville, Texas (November 4, 2015) – An unverified phone fiber line has been cut resulting in down phone lines in Kerrville and Kerr County, and possibly other areas. In the event you call 911 and it does not work, call **(830) 792-2730** instead. This number is NOT to report outages or anything besides emergencies, this number is for emergencies only. Depending on the phone service provider and type of service, communications may be limited and not everyone will have 911 access, therefore call **(830) 792-2730**.

If you **do not** have phone service and need emergency services, please visit your local law enforcement agency or Fire Department.

If in the City limits these agencies are:

- Kerrville Police Department – 429 Sidney Baker
- Kerrville Fire Stations:
 - Central Fire Station: 1017 Water Street East
 - Station 2: 101 Coronado Drive

- Station 3: 3225 Legion Drive
- Station 4: 725 Alpine Drive

If in the County:

- Kerr County Sheriff's Office or nearby Volunteer Fire Station – 400 Clearwater Paseo
- Volunteer Fire Departments:
 - Center Point – 532 Kelly Street
 - Divide – 4180 HWY 41
 - Elm Pass – 1247 Elm Pass Road
 - Hunt – 151 FM 1340
 - Ingram – 215 HWY 39
 - Mountain Home – 5551 Junction Hwy
 - Turtle Creek – 290 Upper Turtle Creek

For additional information contact Ashlea Boyle, Special Projects Manager at (830) 258-1153 via e-mail to ashlea.boyle@kerrvilletx.gov or visit the city's website at www.kerrvilletx.gov.

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