



City of Kerrville
701 Main Street
Kerrville, Texas 78028
830.258.1116 (O)
830.792.3850 (F)

PRESS RELEASE

FOR IMMEDIATE RELEASE

Contact: Stuart Cunyus, Public Information Officer
(830) 258-1116
stuart.cunyus@kerrvilletx.gov

City of Kerrville lifting Boil Water Notice

Kerrville (Feb. 21, 2021) – On Feb. 16, 2021, the Texas Commission on Environmental Quality required the City of Kerrville, public water system ID Number 1330001, to issue a Boil Water Notice to inform customers, individuals, or employees that due to low pressure conditions which occurred recently in the public water system, the water from this public water system was required to be boiled prior to use for drinking water or human consumption purposes.

The notice was required because the pressure in some of the city water mains was reduced below 20 pounds per square inch due to ERCOT-mandated power outages and a large increase in demand brought on by severe winter weather and private water line breaks.

The City of Kerrville was just one of 1,300 water systems across Texas issuing boil water notices throughout the event, according to information from TCEQ. As of Sunday morning, only 64 public water systems had been able to rescind their boil water notices.

Through the diligent work of the city's Public Works staff over the weekend, the City of Kerrville has taken the necessary corrective actions to restore the quality of the potable water

distributed to the public, and has provided TCEQ with laboratory test results that indicate the water no longer requires boiling prior to use as of 6:30 p.m. today, Feb. 21, 2021.

With the rescinding of the TCEQ-required Boil Water Notice, the city recommends citizens flush their water lines, water fountains, and ice machines for at least five minutes if possible. Water heaters may take more than five minutes, but should be flushed.

Food establishments should take additional measures such as:

- Flush and sanitize all water-using fixtures and appliances, such as ice machines, beverage dispensers, beverage “gun” dispensers, hot water heaters, direct water source machines, dishwashing machines, and any other such machines.
- Run ice machines through two cycles of ice production and discard the ice, then clean and sanitize the bin.
- Clean and sanitize all fixtures, sinks, and equipment connected to water lines.
- If water filtration systems are present, the filters will need to be replaced.

Please note that cloudy water may be common for the next few days. This is dissolved air in the water and is not a safety issue.

The City of Kerrville appreciates our citizens' patience and understanding during this past week's weather event. We also ask that citizens continue water conservation efforts whenever possible as the water storage system continues to be replenished and as citizens flush their water lines.

For more information, please contact the City of Kerrville's Public Works department (830) 257-8000.

